

After the Alarm Research Study



How volunteer firefighters in Nova Scotia navigate community assets to cope with occupational stress after a critical incident through identification of resources, places, supports and services of significance and meaning.

Faculty/Presenter Disclosure

Faculty: Robin Campbell, BSW, MRM, PhD Candidate Dalhousie University Dr. Joy MacDermid, Professor, Western University

Relationships with commercial interests:

Grants/Research Support: None

Speakers Bureau/Honoraria: None

Consulting Fees: None

Other: None



Disclosure of Commercial Support

This program has received financial support from FIREWELL (*Firefighter Injury/illness Remediation Enterprise: Work-participation that Enables Life & Livelihood*) in the form of a small research grant. FIREWELL is a research network at McMaster University and supported through the Canadian Institutes of Health Research.

Potential for conflict(s) of interest: None.



Mitigating Potential Bias

None associated with this study.



Learning Objectives

At the conclusion of this presentation, participants will be able to:

- 1) Identify coping strategies for volunteer firefighters.
- 2) Identify and recognize community assets such as resources, places, supports and services of meaning that help volunteer firefighters cope with occupational stressors.
- 3) With this knowledge, participants can support volunteer firefighters in the development of appropriate community resources, supports, and services for this occupational group.





The purpose of this research is to explore how volunteer firefighters in Nova Scotia cope with occupational stress after a potentially traumatic or stressful incident through identification of resources, places, supports and services used in their community.

Study Objectives

This study has three objectives:

- 1) Identify occupational stressors and coping strategies for volunteer firefighters in Nova Scotia after a potentially traumatic incident.
- 2) Identify community assets such as resources, places, supports and services of meaning that help volunteer firefighters cope with occupational stressors.
- 3) Explore ways in which volunteer firefighters navigate identified community assets and compare this with existing community assets.



After the Alarm Research Study

We want to know what helps you cope in your community after a stressful incident.

Participate in this online survey at: https://surveys.dal.ca/opinio/s?s=49527

The purpose of this research is to explore how volunteer firefighters in Nova Scotia cope with occupational stress after a potentially traumatic or stressful incident through identification of resources, places, supports and services used in their community.



Who can take part in this study?

- Currently serving <u>volunteer</u> firefighters in Nova Scotia
- Those 18 years of age and older



For more information please email: robin.campbell@dal.ca



Methodology

Two phases of mixed-methods study:

- 1) In August 2019, conducted a mixed-methods online survey, distributed to volunteer firefighters across Nova Scotia.*
 - This survey used the following standardized measures: critical incident inventory, the traumatic life events questionnaire, the public safety officers' stressors (PSOS) scale, the brief resilience scale, and COPE inventory.
 - Qualitative open-ended questions identified community assets and places of meaning.*
- 2) The second phase of this study will use socio spatial grounded theory and GIS-mapping techniques to identify and navigate existing community assets and compare with those identified by volunteer firefighters.

Participant Demographics

| Nova Scotia Volunteer Firefighters, N=214 | | | |
|---|-----------|------------------|----------------|
| Gender | Age | Education | Employment |
| Male= 169 | 18-24= 30 | High School= 25% | Full-Time= 75% |
| Female= 43 | 25-34= 59 | College= 50% | |
| Not Identified= 2 | 35-44= 47 | | |
| | 45-54= 57 | | |

Criteria:

- **Currently serving** <u>volunteer</u> firefighters in Nova Scotia
- **❖Those 18 years of age and older**



Employment Status

Dual Roles in Public Safety

Paid Employment = Public Safety Role

- Law enforcement, paramedic, military, emergency dispatcher, correctional officer (53 individuals/25%)
- Construction (56 individuals/26%)

Serious Leisure Occupation = Firefighter



Preliminary Findings- Qualitative Data

What places or locations do you go that helps deal with potentially traumatic or stressful incidents?

- Home
- Firehall, *Peer Support
- Recreation: Trails, Woods, Beach

Are there any places or locations you avoid?

- Crowded places
- Accident scenes

What resources are you aware of in your community to help with stressful incidents?

- CISM
- EFAP (if have access, many through their employment not fire dept)

Preliminary Findings- Qualitative Data

Have you accessed any of these resources? Why or why not?

- Majority say no due to stigma or ability to access resources through their employment
- Those who say yes, generally attend CISM debriefings
- Do not know how or if there are services to access

What places and/or resources do you wish you had in your community to help after a potentially traumatic or stressful incident? Why?

- Free mental health service where clinicians understand firefighters
- More accessible and affordable
- Access to EAP or EFAP through fire service
- More training around mental health
- More public awareness of volunteer firefighters



Preliminary Findings- Coping Strategies

- Exercise and nature
- Dark humor
- Isolation
- Peers at fire department
- Time with family and friends



Final Thoughts- Quotes from Survey Participants

"It all comes down to finding something separate from that world that also makes you happy. Many [firefighters] get wrapped up in the world of [firefighting] and it can consume you. As fantastic as that world of brotherhood/sisterhood is you need a safe space outside of that world to heal your soul."

"I would like to see more info about mental health issues being presented to departments during regular time periods, not just after bad incidents."

"We could use a local place to deal with everyday stressors which would keep us healthier to deal the major critical incidents when they occur."

"Being together after hard calls is the most meaningful, they're the ones that understand the most"



Next Steps

- Further analysis of survey results and findings.
- Environmental scan of existing community assets and resources.
- Socio-spatial analysis and GIS-mapping techniques to identify and navigate existing community assets and compare with those identified by volunteer firefighters.
- Development of a wellness map



References

- 1. Canadian Mental Health Association. (2017). Resilient minds pre-course survey tool.
- 2. Carleton, R.N., Afifi, T.O., Turner, S., Taillieu, T., Duranceau, S., LeBouthillier, D.M.,...& Asmundson, G.J.G. (2018). Mental disorder symptoms among public safety personnel in Canada. The Canadian Journal of Psychiatry, 63(1), 55-64. http://doi.org/10.1177/0706743717723825
- 3. Carleton, R.N., Afifi, T.O., Turner, S., Taillieu, T., Vaughan, A.D., Anderson, G.S.,...& Camp,R.D. (2019). Mental health training, attitudes toward support, and screening positive for mental disorders, Cognitive Behaviour Therapy. https://doi.org/10.1080/16506073.2019.1575900
- 4. Carver, C. S., Scheier, M. F., & Weintraub, J. K. (1989). Assessing coping strategies: A theoretically based approach. Journal of Personality and Social Psychology, 56, 267-283. Retrieved from http://www.midss.org/content/cope-inventory
- 5. Donnelly, E. A., & Donnelly,
- 6. Haynes, H. & Dational Fire Protection Association. Retrieved from https://www.nfpa.org/-/media/Files/News-and-Research/Fire-statistics-and-reports/Emergency-responders/oscanada.pdf
- 7. Jones, P. & Samp; Evans, J. (2012). The spatial transcript: Analyzing mobilities through qualitative GIS, Area, 44(1), 92-99. Retrieved from https://www.jstor.org/stable/41406050
- 8. McCreary, D.R., & D.R., & Development of two reliable and valid measures of stressors in policing: The Operational and Organizational Police Stress Questionnaires. International Journal of Stress Management, 13, 494-518. Retrieved from http://www.midss.org/content/operational-police-stress-questionnaire-psq-op
- 9. Smith B.W., Dalen, J., Wiggins, K., Tooley, E., Christopher, P., & Sernard, J. (2008). The brief resilience scale: Assessing the ability to bounce back. International Journal of Behavioural Medicine, 15, 194-200. http://doi.org/10.1080/10705500802222972
- 10. Weathers, F. W., Blake, D. D., Schnurr, P. P., Kaloupek, D. G., Marx, B. P., & D., Standard. [Measurement instrument]. Available from https://www.ptsd.va.gov/



Thank you to our collaborators, partners and sponsors!

Firefighters

- Rob D'Amico, Hamilton Professional Fire Fighters Association
- Steve Fraser, Vancouver Fire & Rescue Services
- Chief John Hay, Thunder Bay Fire Rescue
- Louise Hine-Schmidt, Fire Service Women of Ontario
- Chief Ken McMullen, Red Deer Emergency Services
- Chris Ross, Montreal Firefighters Association

Researchers

- Amanda Brazil, University of Prince Edward Island
- Nick Carleton, University of Regina
- Robin Campbell, Dalhousie University
- Heather Carnahan, Memorial University
- Heidi Cramm, Queen's University
- David Frost, University of Toronto
- Veronica Jamnik, York University
- Jennifer Keir, University of Ottawa
- Joy MacDermid, Western University & McMaster University
- Kathryn Sinden, Lakehead University
- · Susan Stock, University of Montreal











Partners





















Canadian Mental Health Association Prince Edward Island Mental health for all



















Visit the FIREWELL website to learn more about our research:

https://firewell.ca/

Follow Us:



