

A Qualitative Study on Firefighter Work Health Priorities

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Mitigating Potential Bias

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from the study findings.



Learning Objective



To identify and prioritize firefighters' needs for research that will help improve their work health.



Background



- Firefighters provide essential services that require high intensity performance in stressful situations.
- The demands of shift work,¹⁻² physical exertion³ and exposure to critical events⁴⁻⁶ can place firefighters at risk of injury and gradual onset of physical⁷⁻¹³ and mental illness.¹⁴⁻¹⁵



Methods

- Interviews across Canada (n=52)
- Firefighters asked about research and their work health priorities
- Interviews recorded and transcribed
- Responses: descriptive content analysis to identify themes





Methods: Musculoskeletal Health Interview Questions

- 1. What are firefighters' concerns about their musculoskeletal (MSK) health?
- 2. What are the common MSK injuries experienced by firefighters?
- 3. How do you think MSK problems / injuries affect firefighters and their families?
- 4. How do you think MSK problems / injuries affect firefighting?
- 5. What is your employer's return-to-work process for firefighters with MSK injuries?
- 6. What are the facilitators or things that can help an injured firefighter's return to firefighting?
- 7. What are the barriers or things that can hinder an injured firefighter's return to firefighting?
- 8. What types of things (i.e., interventions, tools, approaches) do you wish existed to help RTW situations around MSK problems/injuries?
- 9. What kinds of things do you think would help to prevent firefighters' MSK injuries?
- 10. What are some of the challenges in working to prevent firefighters' MSK injuries? Why may it be difficult?
- 11. What types of things do you wish existed to help improve firefighters' MSK work health?
- 12. How can research be used to help improve firefighters' MSK work health?



Methods: Mental Health Interview Questions

- 1. How do you think stress and mental health injuries affect firefighters and their families?
- 2. How do you think stress and mental health injuries affect firefighting?
- 3. What access does your team have to mental health supports?
- 4. What is your employer's return-to-work process for firefighters who are on leave due to stress or mental health injuries?
- 5. What are the facilitators or things that can help an injured firefighter's return to firefighting?
- 6. What are the barriers or things that can hinder an injured firefighter's return to firefighting?
- 7. What types of things (i.e., interventions, tools, approaches) do you wish existed to help RTW situations around stress and mental health injuries?
- 8. What kinds of things do you think would help to prevent firefighters' mental health injuries?
- 9. What are some of the challenges in working to prevent firefighters' mental health injuries? Why may it be difficult?
- 10. What types of things do you wish existed to help improve firefighters' mental health?
- 11. How can research be used to help improve firefighters' mental health?



Results - Demographics

- Ranks (excluding Atlantic Canada participants)
 - 20 Career
 - 11 Lieutenants or Captains (includes Acting)
 - 7 Management (Assistant Deputy Chief/Deputy Chief/Chief)
 - 1 Volunteer







Results: Musculoskeletal Injury

Injury Concerns

- ➤ General fitness/health
- ➤ Sprains
- ➤ Muscle strains

Body Areas at Risk

- **≻**Back
- >Knees
- **≻**Shoulders

Impact of Injury

- **>** Job fulfillment
- ➤ Family tasks
- ➤ Time off work



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Results: Musculoskeletal Health Return to Work

RTW Procedures

- ➤ Modified work
- ➤ Assessment by physician
- ➤ Slow/gradual return

RTW Facilitators

- > Physiotherapy
- ➤ Access to information/resources
- ➤ Rehab (unspecified)

RTW Barriers

- >Premature return
- ➤ Incomplete recovery
- Severity of injury





Results: Musculoskeletal Injury Prevention

Prevention

- >Fitness training
- > Reminders and continual training
- ➤ Proper technique

Challenges in Prevention

- ➤ Unpredictable work environment
- ➤ Other priorities during call other than injury prevention
- ➤No warmup





Results: Musculoskeletal Health Research

Wishes

- >FF specialized fitness program
- >Access to fitness equipment
- ➤ Access to professionals

Research

- > Prevention methods
- ➤ Analysis of patterns in injuries
- ➤ Prevalence of injuries







Results: Mental Health Injury

Reasons for Injury

- ➤ Calls involving children
- >Trauma
- ➤ Death/multiple casualties

Impact of Injury

- ➤ Tension within family
- >Stress brought home
- ➤ Unable to return to context of injury
- ➤ Mood and flashbacks



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Results: Mental Health Return to Work

RTW Process

- ➤ Assessment by doctor
- ➤ Same as with physical injury
- ➤ No formal process known



RTW Facilitators

- ➤ Peer support
- ➤ Critical Incident Stress Management debriefing
- ➤ Access to professional psychiatric help

RTW Barriers

- **≻**Stigma
- >Lack of professional help, especially FF focused
- ➤ Perception that MH issues are a sign of weakness



Results: Mental Health Injury Prevention

Prevention

- **≻**Education
- ➤ Talking/debriefing
- ➤ Mental preparation for new recruits and before work

Challenges in Prevention

- ➤ Macho mentality
- ➤ Nature of the job
- Failure to reach for and accept help





Results: Mental Health Research

Wishes

- ➤ More awareness and education
- ➤ Easier access to professional care
- ➤ Better acceptance from peers through education

Research

- >Links between call and trauma to FF
- > Effectiveness of current programs
- ➤ Best method to prevent or treat MH injury







Discussion: Musculoskeletal Health

- General health and muscle sprains and strains (back, shoulders, knees)
 were the firefighters' most common mentioned health concerns.
- The impact of MSK injuries on firefighters' ability to do job tasks and the negative effect on family and daily life were concerns.
- Physiotherapy was identified as a needed service to manage MSK injury.
- The unpredictable work environment of the fire service was acknowledged as a barrier in preventing MSK injuries.



Discussion: Mental Health

- Exposures to traumatic events such as calls involving children or multiple casualties were seen as the major source of mental health injuries.
- Many participants stated the importance of peer support in coping with these stressors.
- The "macho mentality" of the firefighter culture and the stigma associated with mental issues were recognized as major barriers in preventing mental health injuries and getting help when needed.
- Many participants discussed bringing job stress home and its influence on family relationships.



Discussion



- Difficulty in accessing professional help and its associated financial costs were identified as challenges in the prevention and treatment of both musculoskeletal and mental health injuries.
- Firefighters expressed the need to develop and tests treatment programs and services that were adapted to their specific needs.





- Firefighter-specific musculoskeletal and mental treatment programs that can be accessed at minimal cost are priorities for firefighters.
- Preparedness programs that help mitigate the impact of critical events and strain injuries might consider family impact.

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